



tough keys

USER MANUAL

Welcome

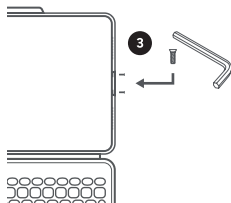
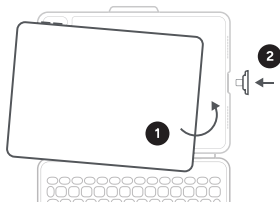
Inserting Your Device:

1 Press the bottom half of your iPad into the case and snap it snugly into place. Press the top half of your iPad into the case and check each corner to make sure your device is seated properly.

2 Slide the USB-C Direct Connect piece into the USB-C port of your iPad.

3 Optional: For extra security, use the included screwdriver to tighten the two tiny screws, securing the Direct Connect piece in place.

Note: The Tough Keys case and keyboard is meant to remain on your iPad for extended use. Do not try to remove Tough Keys from your iPad without first loosening the screws and removing the Direct Connect piece from the USB-C port on your iPad.



Removing Your Device:

Loosen the screws on the Direct Connect piece if they are in use. Remove the Direct Connect piece from the USB-C port on your iPad. When inserted, the Direct Connect piece will be snug and will require some pressure to remove. The easiest way is to press down with both thumbs while pushing away from the iPad port.

Hold on to the top lip of the case and press against the back of the case. Then, grasp the exposed side of your iPad and lift/pull it away from the cover.

Turning On Tough Keys:

Once Tough Keys has been installed on your tablet, it automatically turns on every time you activate your iPad. When you close your iPad, Tough Keys will go into Sleep Mode.

Connectivity:

No Bluetooth® is required. Tough Keys uses USB-C Direct Connect to connect with and transfer data directly to the iPad.

Charging:

Tough Keys draws its power directly from the iPad, so there are no batteries that need to be recharged.

To Clean:

Tough Keys is water-resistant with an IP57 rating, so you can use a damp cloth to wipe it off.

Kickstand

The kickstand extends from the top of the case. The continuous hinge lets you choose the best viewing angle for your iPad.

Asset Tag Window

When you insert your iPad into the Tough Keys case, make sure the asset/ID tag on your iPad is visible through the transparent window on the back of the case.

Trouble Shooting

If your iPad doesn't respond to Tough Keys, there may be a simple explanation.

Download the ZAGG Keyboard Firmware Utilities App from the App Store to get the latest firmware updates. For more details, visit <https://bit.ly/3R8q6yO>

Remember the USB-C cable does not support video. To see video, you must use screen mirroring.

If you still experience problems, please contact ZAGG Customer Service.

zagg.com/support/contact.php | questions@zagg.com

1-800-700-ZAGG [9244]

00-1-801-839-3906 for international customers

** WARNING**

Keyboard use may be associated with physical injuries. If you experience any discomfort or pain, stop using your keyboard and consult a physician.

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warranty:

At ZAGG, we are dedicated to making the best quality products with a warranty you can count on. For more in-depth warranty information visit: <https://www.zagg.com/warranty-policies/>

This warranty does not affect any statutory rights that you may be entitled to. Keep a copy of your purchase receipt as proof of purchase.

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